

Direct Payment Form

A smart, easy and safe way to automate your payments

Instead of mailing your payment every month or using your debit or credit card to pay your cell phone bill, save time and money by using Lively's Direct Payment service. Direct Payment allows you to authorize automatic monthly payment of your bill directly from your checking or savings account. You'll never have to worry about paying your bill on time, as the payment is processed automatically. It's dependable, flexible, convenient, and does not require any extra fees.

To start using Direct Payment service:

1. Complete the authorization form below. Print in all capital letters and write only within the designated boxes.
2. Include a voided check from the preferred bank account for your Direct Payment.
3. Mail back in the provided envelope to:
Lively | ATTN: Financial Services | 9390 Gateway Dr., Suite 100, Reno, NV 89521

AUTHORIZATION FOR DIRECT PAYMENT

I authorize Lively to initiate Direct Payment from my

Check one: ☐ Checking Account ☐ Savings Account

for payment of my Lively account#

First Name:

Last Name:

Phone Number: - -

Address:

City: State: Zip:

Email:

A Financial Institution/Bank Name:

B Financial Institution Routing/Transit Number:

C Account Number at Financial Institution:

Financial Institution City: State:

I acknowledge that the origination of Direct Payment (ACH transactions) from my account must comply with the provisions of U.S. law. This authority will remain in effect until I have cancelled it in writing.

Signature: Date:

☐ Check here to enroll in paperless billing if you are currently receiving paper statements in the mail and wish to instead receive a monthly email to view your statement on lively.com/myaccount.

In order to ensure appropriate processing, please include a voided check and mail completed form to:

Lively | ATTN: Financial Services | 9390 Gateway Dr., Suite 100, Reno, NV 89521

The diagram shows a voided check with the following details:

- YOUR NAME:** 1234 Main Street, New York, NY 12345-0000
- DATE:** 01/12
- AMOUNT:** 20.00
- PAY TO THE ORDER OF:** \$
- CHECKING SAVINGS INVESTMENTS BANK:** New York, NY 12345-0000
- FOR:**
- ROUTING/TRANSIT NUMBER:** 1234567891
- ACCOUNT NUMBER:** 1234567899*
- CITY:** 0123

 Labels A, B, and C point to the Financial Institution/Bank name, Routing/Transit Number, and Account Number respectively.

Your Direct Payment will be processed on or shortly after your due date. Automatic Direct Payments will remain in effect until customer terminates the authorization in writing. Lively does not charge additional fees for Direct Payment service. If an ACH payment is returned due to reasons including, but not limited to, non-sufficient funds, a closed account, inability to locate an account, or invalid account information, Lively will assess a \$25 returned payment fee and remove the customer from direct monthly payments.

If you chose the option of recurring billing, the payment method on file will be automatically charged the fee of your selected monthly plan. To turn off recurring monthly billing or cancel your service, please call Customer Service at 1-800-733-6632 or visit www.lively.com/support to learn how to request changes by email. For a description of our fees and taxes, visit www.lively.com/support/faqs/. To review the latest Terms and Conditions, to which you are subject, please visit www.lively.com/legal. Lively is a trademark of Best Buy Health, Inc. ©2025 Best Buy. All rights reserved.